

Henry & Beverly Schulz
855 Santa Cruz Dr.
Redding, CA 96003

September 6, 2012

To Mike Shufelberger Construction:

We are writing this letter to let you know how glad we are that we selected you from the contractors that our architect, Les Melburg, recommended to build our beautiful home. As you know, this was our first experience at designing and building a custom home from the ground up. And we couldn't be happier with the end result.

These are the reasons we believe this was such a successful project:

- You were very easy to work with, always happy to take our calls and address any of our concerns.
- You encouraged us to be involved in the project and we felt free to make changes and ask questions at all stages of the process.
- You hired the some of the best subcontractors you could find, ensuring that we got the best quality of workmanship.
- You were dependable and always kept appointments and kept your promises.
- You settled for nothing less than top quality workmanship from your subs and your own employees.
- Although we had no major issues after we moved into our home, you promptly and gladly addressed any of those little things that come up long after you had moved on, even taking care of a loose roof tile 5 years later at no charge.

We added a stand-alone garage a couple of years after the house was built, and we got bids from you and others, but much to our regret we selected one of the lower cost bids. That contractor was not responsive to our concerns and the quality can't compare to what we got from Shufelberger. The little bit we saved was not worth the disappointing outcome.

Bottom line, you won't find better quality or a better organization to work with than Shufelberger Construction. Thank you for making this a happy experience.

Henry & Beverly Schulz